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Technology Center 2600

"Express Mail" Mailing Label Number: **EV281121143US**

Date of Deposit: **04/09/2003**

Ref: Case Docket No.: **P3251**

First Named Inventor: **Igor Neyman**

Serial Number: **08/928,861**

Filing Date: **09/12/1997**

Title of Case: **Call Center Apparatus and Functionality in Telephony**

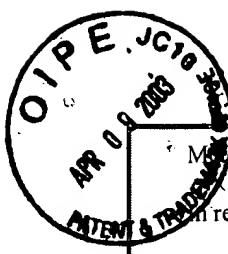
I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Response I.
2. Response transmittal.
3. Duplicate Response transmittal.
4. Certificate of express mailing.
5. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing papers or fee)



4-14-03

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Method of Transmission: EV281121143US

CASE DOCKET NO. P3251

reference to application of Igor Neyman et al

Serial No. 08/928,861

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For Call Center Apparatus and Functionality in Telephony

Technology Center 2600

Sir:

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

- No additional fee is required.
 Applicant claims Small entity status under 37 CFR 1.27.
 The fee has been calculated as shown below.

***** CLAIMS AS AMENDED *****							
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Claims Remaining After Amendment		Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large Entity	Additional Fee
Total Claims	16	Minus	** 20	0	\$ 9	\$ 18	\$ 0.00
Indep Claims	3	Minus	*** 3	0	\$ 42	\$ 84	\$ 0.00
	<input type="checkbox"/> First presentation of a multiple dependent claim				\$ 0	\$ 0	\$ 0.00
	<input type="checkbox"/> Terminal Disclaimer Fees						\$ 0.00
Extension Fee	<input type="checkbox"/> 1st Month		<input type="checkbox"/> 2nd Month		<input type="checkbox"/> 3rd Month		\$ 0.00
	Total additional for claims, time extensions and disclaimer fees						\$ 0.00

** If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

*** If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

***** Multiple dependencies, if any, included in the above calculation.

• If the entry in column 2 is less than the entry in column 4, write "O" in column 5.

A check in the amount of \$100 is attached.

Please charge any additional fees or credit overpayment to Deposit Account 50-0534. A duplicate of this sheet

Respectfully Submitted,

Donald R. Boys
Reg. No. 35074

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